3. If I were to make a *mistake* at work, the mistake would directly affect:

A ()	B (_1_)	C (_2_)	D ()	E ()
 the quality of the products manufactured, and/or the services provided 	 cycle times, customer satisfaction and productivity 	 divisional profits, general process efficiency of the division, and the effectiveness of operational tactics 	 organisational growth, market share, the long term goal achievement of the organisation functional interconnectedness 	 the effectiveness of the corporate vision, mission and goals, the internal and external viability of the organisation survival of the organisation (and its impact on the industry)

4. The kinds of knowledge and experience I have to draw on in order to successfully complete my work is of the type that reflects:

A ()	B (_1_)	C (_1_)	D (_1_)	E ()
 well practised practical skills based on trial-&-error learning 	 specialist / technical expertise in operational functions obtained through tertiary training and experience 	 specialist and/or generalist knowledge in a functional area, managerial experience, and knowledge and experience of approaches, methods and systems 	 specialist and generalist knowledge, extensive managerial experience in more than one division, several relevant core competencies of the organisation experience in broad strategy formulation 	 a broad spectrum of expertise, extensive and in-depth understanding of macro- economic trends, philosophical interest, a business background that supports my intuitions, and international exposure

5. The kinds of *judgements* I am called upon to make at work are:

A ()	B (_1_)	C (_2_)	D ()	E ()
 evaluating my own productivity, and quality of service making correct choices in terms of right-wrong rules 	 made by rule of thumb on problem category and possible solutions "either this or that" decisions 	 decisions based on the evaluation of many alternative methods / means, considering many factors, and evaluate best practice tactics 	 evaluating hypotheses regarding strategic leverage for the organisation, and optimal internal integration of the organisation 	 holistic and predictive in nature typically involve evaluating the impact of the organisation, the industry and socio- economic environment, on one another

6. In terms of the *goals and outcomes* of my work:

A ()	B (_1_)	C (_2_)	D ()	E ()
 the goals are clearly specified and set I follow the instructions until the task is completed 	 the outcome usually involves problem free, operational functioning 	 the goals are many and vague but divisional goal achievement must be optimised 	 dealing with ambiguity to set, and interpret, broad strategic goals to ensure organisational viability ensuring constancy across functional units 	 creating a future for both the organisation and the industry

7. I primarily:

A ()	B (_1_)	C (_2_)	D ()	E ()
 have to attend to detail and do things correctly work with the nitty-gritty 	 investigate what lies behind a problem, and get things back on track 	 identify principles of operational effectiveness 	 develop new business approaches to create, and capitalise on market needs 	 track long term trends in the macro-economic environment and capitalise on these