

I want all my managers to follow this process and use these tools in their coaching and mentoring initiatives. It's practical, there is structure and the steps tell you exactly what to do.

CF, Senior Manager, Manufacturing Company

Mentoring and coaching have always happened in the business, but we never really had structures or controls. The progress reports that follow from the tools and systems are good. They keep us informed and on track.

TM, HR Director, Large National Manufacturing Company

Thank you for the thought provoking (group coaching) discussion that we had this morning.
I look forward to meeting with you tomorrow to obtain feedback on the first (individual competency development) assignment.

CF, Specialist Actuary, International Financial Services Company,
Windhoek, Namibia

We have always had plans in the back of our minds and we discuss them in management meetings, but we do not implement, because there was no follow up. With this new disciplined system we hold our self accountable.

FK, Regional Manager, KZN & Free State, International Chemical Company